

## Foundations in Patient Experience Programme (Spring 2023) Timetable

Session	Date	Time
<b>February &amp; March</b>		
Introduction to the course	Tuesday 21 <sup>st</sup> February	09:00 – 11:00am
Introduction to patient centred care – what does this really mean?	Tuesday 28 <sup>st</sup> February	09:00 – 11:00am
Introduction to data and measurement	Tuesday 7 <sup>th</sup> March	09:00 – 11:00am
Making sense of data & using narrative data	Tuesday 14 <sup>th</sup> March	09:00 – 11:00am
PPIE* – Purpose	Tuesday 21 <sup>st</sup> March	09:00 – 11:00am
PPIE* – Principles and barriers	Tuesday 28 <sup>th</sup> March	09:00 – 11:00am
<b>April &amp; May</b>		
Practical skills in patient-centered quality improvement -part 1	Tuesday 18 <sup>th</sup> April	09:00 – 11:00am
Practical skills in patient-centered quality improvement -part 2	Tuesday 25 <sup>th</sup> April	09:00 – 11:00am
Leadership and strategy	Tuesday 2 <sup>nd</sup> May	09:00 – 11:00am

*Please note this schedule is intended as a guide and is subject to change.*