

Foundations in Patient Experience Online Course

2022 Spring-Summer Timetable

Session	Date	Time
<i>Introductory sessions</i>		
Introduction to the course	Tuesday 1 st March	10:00 – 11:30am
Introduction to person-centred care	Tuesday 15 th March	10:00 – 11:30am
Introduction to data and measurement	Tuesday 29 th March	10:00 – 11:30am
Introduction to policy and background	Tuesday 12 th April	10:00 – 11:30am
<i>Skill Development Sessions</i>		
Data & Measurement	Tuesday 26 th April	10:00am – 12:00pm
Developing strategy	Tuesday 10 th May	10:00am – 12:00pm
PPIE* – Purpose & reducing barriers	Tuesday 24 th May	10:00am – 12:00pm
PPIE* – Inclusivity & impact	Tuesday 7 th June	10:00am – 12:00pm
Patient-centred Improvement	Tuesday 21 st June	10:00am – 12:00pm
Leadership	Tuesday 5 th July	10:00am – 12:00pm
<i>Project work</i>		
Celebration Event	Tuesday 13 th September	10:00am – 12:00pm

* Patient and Public Involvement and Engagement

Please note this schedule is intended as a guide and is subject to change.