

## Foundations in Patient Experience Online Course Timetable 2021

Session	Date	Time
<i>Introductory sessions</i>		
Introduction to... the course	Tues 27 <sup>th</sup> April	15:00 – 16:30
Introduction to... person-centred care	Weds 12 <sup>th</sup> May	09:00 – 10:30
Introduction to... data and measurement	Thurs 27 <sup>th</sup> May	13:00 – 14:30
Introduction to... policy and background	Mon 7 <sup>th</sup> June	10:30 – 12:00
<i>Skill Development Sessions</i>		
Data & Measurement	Thurs 24 <sup>th</sup> June	12:00 – 14:00
Developing strategy	Mon 5 <sup>th</sup> July	12:00 – 14:00
Planning for Patient and Public Involvement and Engagement (PPIE)	Weds 21 <sup>st</sup> July	09:00 – 11:00
Embedding PPIE	Weds 8 <sup>th</sup> Sept	09:00 – 11:00
Patient-centred Improvement	Weds 22 <sup>nd</sup> Sept	09:00 – 11:00
Leadership	Weds 6 <sup>th</sup> Oct	09:00 – 11:00

*Please note this schedule is intended as a guide and is subject to change.*

We hope to also hold some wrap up sessions in October however the format/dates of these are yet to be confirmed and will depend on what is possible closer to the time.