

Schwartz Community Event 3 hours 15 minutes		
10 minutes	Welcome and Introduction	
45 minutes	<u>Workshop 1</u> Organisational Context including Diversity and Inclusion in the Schwartz community. <i>Help people in Schwartz teams to understand how Rounds are positioned within the wider context of their organisations.</i>	<u>Workshop 2</u> Schwartz Rounds, Pop-ups, and Team Time <i>What part will they play in what context</i>
15 minutes	Break	
45 minutes	<u>Workshop 1</u> Organisational Context including Diversity and Inclusion in the Schwartz community. <i>Help people in Schwartz teams to understand how Rounds are positioned within the wider context of their organisations.</i>	<u>Workshop 2</u> Schwartz Rounds, Pop-ups, and Team Time <i>What part will they play in what context</i>
30 minutes	Break and networking	
45 minutes	Live Round 'COVID and Me'	
5 minutes	Closing Remarks	

Organisational context – including Diversity and Inclusion in the Schwartz community.

Purpose of the workshop: help people in Schwartz teams to understand how Rounds are positioned within the wider context of their organisations.

Introduction

Understanding the identity of an organisation can help to recognise possible barriers to the implementation of Rounds as well as strengths that can be used to promote them.

Workshop content

This workshop led by: Aggie Rice and Rhiannon Barker aims to cover:

- Healthcare context
- Organisational identity
- Organisational behaviours
- The Board
- Other Management
- Frontline Staff
- Schwartz Rounds

Schwartz Rounds, Pop-ups, and Team Time

What part will they play in what context

Purpose of the workshop:

Setting out guidance and defining the way various Schwartz interventions fit together. Presenting thoughts and ideas to the community.

Introduction

We recognise that healthcare organisations are facing particularly difficult emotional and operational challenges. Given the current state of events, accessibility of reflective practice is more important than ever to sustain a culture of compassion throughout and following the public health crisis.

Workshop content

This workshop led by (two people) aims to cover:

Unique features of:

- I. Schwartz Rounds
 - II. Pop- up Rounds
 - III. Team Time
- Intended participants
 - Innovation
 - Expectations

After the workshop, delegates will have a clear understanding of the Schwartz interventions, when and how to use them according to their own organisational setting.

'COVID and Me'

No-one has been left untouched by the COVID-19 crisis. Members of the Schwartz community have described a wide range of experiences from the stress of caring for large numbers of acutely ill patients and their families, the death and illness of family, friends and colleagues, to the experience of shielding at home and how this feels when colleagues are flat out and suffering.

Running themes in team time sessions this summer have been guilt at "not doing my bit", moral distress from not being able "to provide the quality of care that I aspire to", to a sense of unworthiness "how can I complain when others around me are suffering so much". At the other end of the spectrum, we have heard about pride in the way colleagues have pulled together for patients and for each other, joy in the small gestures of support, and gratitude for the NHS claps for carers.

Join us in this live Round, where we can reflect on all of these experiences, and the emotional impact of working through this unprecedented crisis.