

We would like to nominate Diane Reeves, one of our Schwartz Facilitators for the Schwartz Shining Star award.

Diane is Schwartz Rounds personified, her approach in preparing panel members is supportive and structured and enables relevant and confident stories from the panel. Derby Teaching Hospitals Foundation Trust launched Schwartz Rounds in February 2017, for 5 months Diane has been the only available facilitator and has taken on the lions share of the panel preparation and Round facilitation.

Di has amazing skills in teasing out the heart of the story and challenging panellists to focus on how the story made them feel, she is skillful in guiding Rounds to keep them to time and topic.

Di is a colorectal nurse specialist and trained psychotherapist and uses all of her skills and experiences to support panellists and also a wonderful team member, she is positive, brings ideas and suggestions and lives out the value of the Schwartz Rounds in her words and deeds.

Feedback from panellists includes:

“healing”, “good experience – cathartic”, “lovely supportive session”, “wonderful experience”, “Emotive, fantastic experience”, “A very valuable opportunity to feel heard and supported”, “Good experience. Really well supported by the Schwartz Team”, “I had not told the story for 14 years – it was so valuable to share in such a positive caring environment”, “Empowering – would do it again”, “Would encourage others to take part”, “I found the experience very emotionally empowering”

Of 367 staff attendances feedback from the audience to date shows that:

99% plan to attend Schwartz Rounds again

100% would recommend the Rounds to a colleague

98% rated the rounds as Good (12%), Excellent (47%) or Outstanding (39%)

This feedback demonstrates the impact that Diane has had in our developing Rounds and we are very grateful for her input – she really is a shining star!



Submitted by Schwartz Clinical Leads:

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