

Community Schwartz Rounds

"Staff experience is the antecedent. It comes first and shapes patients' experience, not the other way round."

Jill Maben et al. 2012

"Refreshing to focus on the work we do and its emotional impact rather than target impacts."



"To get to know other professionals...makes for better outcomes."



"Having an opportunity to share experiences reminds us that we are not alone."



"Makes me think more about my own experiences."



I would recommend Schwartz Rounds to colleagues

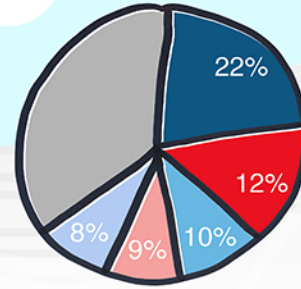
I gained knowledge that will help me care for my patients



I gained insight into how others care for patients.

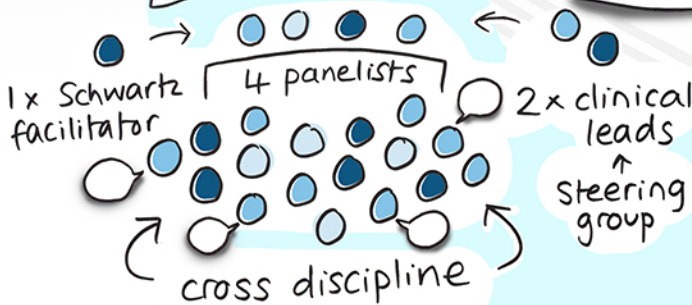
WHO ATTENDS?

- 22% Nurse / Midwife
- 12% Psychologists
- 10% Managers
- 9% Social Workers
- 8% GPs
- 39% Others



WHAT IS IT?

A structured, 1 hour forum for staff from all disciplines to discuss difficult emotional and social issues that arise from caring for patients. Discussions are confidential and do not aim to solve problems but to explore the human aspects of delivering care.



WHY?

Community Schwartz Rounds are new, in fact the Islington Integrated Community Schwartz Rounds are the first. We think there are real benefits to having a non-acute, multi disciplinary forum that focuses on the relational aspects of care.

90% patient contact is in the COMMUNITY



Simple acts of **KINDNESS** make the unbearable bearable



1994 KEN SCHWARTZ

SCHWARTZ CENTER



FOSTER COMPASSION in HEALTHCARE



HISTORY

In 1994 Ken Schwartz was diagnosed with terminal lung cancer. During his treatment he found the simple acts of kindness mattered the most. Before his death he left a legacy to establish the Schwartz centre in Boston to help foster compassion in healthcare.