

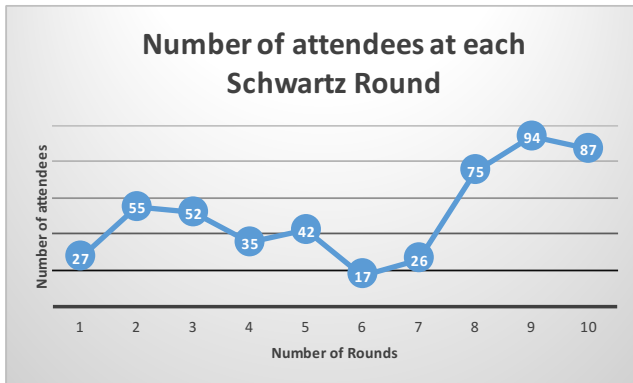
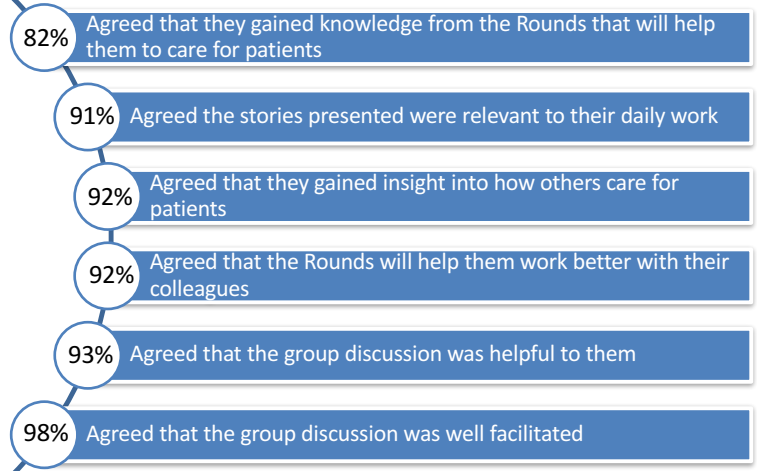
Our Experience: Schwartz Rounds at WUTH

Dr Juline Smit (Clinical Lead), Snr. Sister Theresa Pugh (Facilitator), Claire Ashton (Data Analyst), Jen Perestrelo (Administrator)

Rounds at WUTH

- Introduced July 2015
- Communication via word of mouth, posters, weekly bulletin, new Schwartz intranet website
- 10 rounds to date
- 520 staff attended
- 70% provided feedback
- CPD certificate on attendance

Feedback from attendees (n=364)



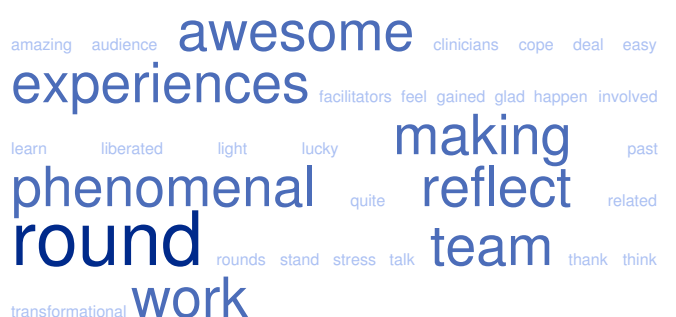
Schwartz Rounds Topics	No. of attendees
1. It will never happen to me	27
2. My first day as...	55
3. Winter pressures - when your best is not good enough	52
4. The joy of giving and receiving	35
5. End of life care	42
6. Why we come to work - inspiring people	17
7. Decision making	26
8. Small things make a big difference	75
9. Who cares for the carer?	94
10. Staff support matters	87



Feedback from attendees



Feedback from panellists



Schwartz Steering Group

- 10 members
- Regular meeting following Rounds
- Impact data:
 - staff FFT
 - staff engagement score
 - absenteeism

Staff Friends and Family Test Questions	Q1 2015/16 Staff FFT	Q2 2016/17 Staff FFT
Question 1. Recommend Trust for Care	75%	86%
Question 2. Recommend Trust to work	47%	64%
Staff Engagement Score	3.74	3.97
Absenteeism	4.6%	3.8%